



Summary of Insurer audit outcome on our services – Nov 2021

After a pause in the auditing of our services due to the Covid pandemic, we are proud to announce yet another successful audit of our professional Engineering service that we undertake for a key Insurer principal. The results in summary are as follows;

THE RESULTS IN SUMMARY!

Northern Assessors Report Detail

- The quality of engineering is deemed to be good with just one minor issue being raised.
- The cases have good quality images attached to them and the assessment of damage was accurate. The files were well documented and easy to follow and showed evidence of adherence to the service levels.
- The technical standards gave no cause for concern.

General Comments

- Northern Assessors have been resilient throughout the pandemic. This is due, in part, to the broad spread of their work which is not all insurer based. Other customers include fleets and local authorities and their work held up during the pandemic.
- Northern Assessors have been able to expand their portfolio, having taken on the work of another firm who closed.